

## CUSTOMERS AND COMMUNITIES OVERVIEW AND SCRUTINY PANEL TRACKING RESOLUTIONS

Panel Date	Minute number	Resolution	Action by	Progress	Target date	Comments
27/07/09	6	the Waste Collection Policy scrutiny is deferred to March 2010 meeting in order to enable the appropriate officers to attend.	DSO		March 2010	Confirmation was gained from the Assistant Director for Community Services (Environmental Services) that currently no work was being carried out on the development of the waste collection policy. Once this item is on the Forward Plan the appropriate scrutiny can be undertaken.
27/07/09	7	Membership for the Task and Finish group for the events strategy comprised of –  Councillors Berrow, Fox, McDonald, Smith, Mrs Stephens and Wildy	DSO	Project Initiation Document (PID) to be considered in November 2009. Task and Finish to be completed by March 2010. <b>Completed</b>	February 2010	The Overview and Scrutiny Management Board agreed to reallocate this item for the Growth and Prosperity OSP to take the lead on a joint task and finish group (Councillor McDonald to represent to the Panel).
28/09/09	19(a)	the panel recommended that the Overview and Scrutiny Management Board urgently considered the provision of a tool kit outlining the process and procedures for a Councillor Call for Action request and that it is made available to all Members, departments and interested parties within the next committee cycle.	DSO	Forwarded to the Overview and Scrutiny Management Board for consideration at its next meeting 7 October 2009. <b>Completed</b>	March 2010	The Overview and Scrutiny Management Board agreed that the draft tool kit would be circulated to all Members asking for comments to be provided to the Board and scrutinised at its meeting on 31 March 2010.

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23/11/09	38/39	the panel recommended to the Overview and Scrutiny Management Board that the current anomaly is further investigated to enable the bi-monthly joint finance and performance report is submitted to the panel to enable it to effectively monitor the budget and performance issues.	DSO	Recommended was submitted to the Overview and Scrutiny Management Board on 2 December 2009.	Dec 2009	The Overview and Management Board resolved that regarding the Customers and Communities OSP minute 39 CIPs, the Head of Performance, Policy and Partnerships be requested to take forward the issue of finance and performance reporting to panels wit the panel lead officers.
23/11/09	41	the lead officer was tasked with investigating whether the update on the action plan for the access to services inspection should be submitted to this panel or the Overview and Scrutiny Management Board as part of its role.	Lead Officer		Jan 2010	
25/01/10	56	the panel recommended to the Overview and Scrutiny Management Board that the PID for the Councillor Call for Action tool kit was approved and that membership of the task and finish group was approved as Councillors Berrow, Mrs Foster, Fox, McDonald, Mrs Nicholson, Smith, Mrs Stephens and Wildy.	DSO	Recommendation submitted to the Overview and Scrutiny Management Board on 3 February 2010.	March 2010	The Overview and Scrutiny Management Board agreed that the draft tool kit would be circulated to all Members asking for comments to be provided to the Board and scrutinised at its meeting on 31 March 2010.
25/01/10	57	the panel recommended to the Overview and Scrutiny Management Board that the reporting of domestic violence incidents indicator, which was off target, was included on the panel's work programme and was scrutinised at its meeting on 29 March 2010.	DSO	Recommendation submitted to the Overview and Management Scrutiny Board on 3 February 2010.	March 2010	The Overview and Scrutiny Management Board agreed that the reporting of the domestic violence incidents indicator is included on the panel's work programme and is scrutinised at the panel's meeting on 29 March 2010.

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25/01/10	58	the panel recommended to the Overview and Scrutiny Management Board that the national indicator 192 recycling levels was included on the panel's work programme to be considered in conjunction with the waste collection at its meeting on 29 March 2010.	DSO	Recommendation submitted to the Overview and Management Scrutiny Board on 3 February 2010.	March 2010	The Overview and Scrutiny Management Board agreed that the national indicator 192 recycling levels is included on the panel's work programme and is considered in conjunction with waste collection at its meeting on 29 March 2010.
25/01/10	60	the panel recommended to the Overview and Scrutiny Management Board that the PID for the refresh of the action plan for the financial inclusion strategy was approved and that membership of the task and finish group was approved as follows Councillors Berrow, Fox, Mrs Nicholson and Wildy.	DSO	Recommendation submitted to the Overview and Management Scrutiny Board on 3 February 2010. <b>Completed</b>	March 2010	A Task and Finish Group was held on 16 March 2010. Recommendations would be submitted to the Overview and Scrutiny Management Board on 31 March 2010.